

Program Report to the Board of Trustees

Quarter 4: April-June 2022

Date: 6/10/2022

Program Updates

1. Academic 21-22

- a. Horse Show Days was a great success! Many spectators and a great time was had by all. Participant and volunteer award recipients were surprised, thankful, and excited!
- b. 166 participant spots filled
 - i. 46 ELP spots
 - ii. 14 drive spots
 - iii. 109 ride spots
 - iv. Groups served- SARAH Inc, Region 18, New London Public Schools
 - v. Offered makeups for January closure to as many as possible in February and April breaks.
- c. Field Trips:
 - i. New model for field trip billing beginning in new FY- will share unsubsidized cost and attendee will contribute the amount they are comfortable with. We will utilize grant funding to support the rest.
 - ii. CT Coastal Academy- attended 4 unmounted field trips with 4 students per trip.
 - iii. Safe Futures- mounted and unmounted field trips scheduled for June break

2. Summer 2022

- a. Intentional scheduling so new instructors have lower work load (smaller classes) as this was noted as a stressor/barrier for success. There is also a strong focus on unmounted program offerings- five lessons will rotate weekly with riding and horsemanship every other week. Additionally, so there is ample time to train/support new staff and volunteers, there will be no duplicate services (e.g. only one lesson goes on at a time).
- b. 87 participant spots filled
 - i. 35 ELP spots
 - ii. 21 ELP/ride rotate spots
 - iii. 4 drive spots
 - iv. 4 drive/ELP spots
 - v. 23 ride spots
 - vi. Groups served include- Recovery at Wildwood Farm, Norwich Youth and Family Services, Lyme Youth Service Bureau, and SARAH Inc. Veterans program is re-starting.
 - vii. 3 new participants onboarded for summer program (not including new groups)
- c. Camp
 - i. Immersion (partnership with L + M)- full with 10 campers
 - ii. My Horse and Me (partnership with L + M) - full with 5 campers
 - iii. Weeks 1-5- full with 10 campers
 - iv. VetKids- has 2 spots remaining (out of 10)
 - v. Horse Sense (partnership with Drop in Learning Center and Safe Futures)- full with 10 campers
- d. Waitlist
 - i. 73 individuals interested in therapeutic programming. 29 are brand new, 44 remaining are previous participants
- e. Participant Leads:
 - i. We currently have 139 active (within the last 12 months) participant leads, 112 of whom have submitted no paperwork and 27 of whom have submitted partial paperwork.
 - ii. We currently have 29 brand new participants pending assessment – all paperwork submitted, but no appropriate spot based on characteristics and their availability.

3. Collaborations-

- a. Recovery at Wildwood Farm- 3-6 participants from inpatient substance abuse treatment facility in Madison will be doing unmounted EAS this summer. Potential to continue services into academic session.
- b. SARAH Inc.- 2 groups of 4 continuing for summer session, discussions underway regarding 22-23 programming/funding.
- c. Safe Futures- 22-23 grant funding for continued partnership has been submitted.
- d. Region 18-increase in ridership for 22-23 semester. Budgeted for 10 participants and will have 15.
- e. New London Public Schools-School administration was not able to come out as planned this semester, but we did agree to some changes for their 22-23 contract. They will be sending children from their STARS program, which serves neurodivergent children. Rotations will be 45 minutes instead of 60 minutes which is much more appropriate for their population.
- f. Arc- staff are coming to General Orientation in effort to support mentored volunteering for their clients.
- g. Norwich Youth and Family Services- confirmed return for Summer 2022- 10 participants, fully unmounted.
- h. Roger Tory Peterson Estuary- doing a staff swap for summer camp, they are planning to do habitat comparisons with our campers.
- i. CT Coastal Academy confirmed 2 ride/elp spots in our academic 22-23 schedule.
- j. Friends of the Forest- will be scheduling a couple of forest bathing walks at High Hopes with proceeds to support unmounted activities with local nursing homes.
- k. Lymes Youth Service Bureau- collaborative unmounted youth empowerment program on Fridays- their prevention coordinator will attend select weeks and they assisted with recruitment.
- l. Resilience Reins- collaboration with Upreach and University of Alabama to validate an EAL curriculum for youth that have experienced trauma. We'll be starting in Fall 2022 and will do 2-3 cohorts of 4-6 participants age 8-17. Current volunteer and LCSW Deb Hemingway and Volunteer Director, Michele Krumenaker will assist. We have attended 2 trainings thus far and have 3 remaining. Program team to identify community organizations that serve young folks who've experienced trauma then reach out for recruitment.

4. Program Engagement and Improvement Efforts

- a. Annual participant satisfaction survey went out at the end of the semester. Currently has about 30 responses. Will send one additional reminder to complete then will create annual report.
- b. Program Task force staffed the lounge for 2 weeks prior to Horse Show Days- participants and their siblings/family decorated horse shapes with prompt responses- how do you feel at High Hopes, what do you love about High Hopes, etc- these shapes decorated the lounge for HSD.

5. Staffing Updates

- a. Carissa Jackson, previous ITC and mental health practitioner will be joining us for the summer program on Thursday afternoons.

Risk Management: Q4

1. There were 3 Risk Management reports:
 - a. Participant behavior
 - b. Horse bite
 - c. Horse stepped on foot